

## Facilitator Training Program Client Agreement (Track 1)

This client agreement ("Agreement") is between \_\_\_\_\_, ("Client") and Erika Wright ("Company") and is dated \_\_\_\_\_ ("Effective Date").

The Company agrees to provide a program of Healing Codependency Facilitator Training services tailored for therapists and healing professionals ("Program") to assist the Client in developing their own practice of self-healing and supporting their clients around issues related to codependency. The Program will be administered by Erika Wright ("Counselor"). The Client agrees to and accepts the conditions set forth below.

The Company and the Client ("the Parties") therefore mutually agree as follows:

### 1. THE PROGRAM

**Track 1** of the Program is for those who have a minimum of 1 year working with Erika. The Client includes the following services:

- Healing Codependency Facilitator Training Program Track 1
- Participation in 2 (or more) Healing Codependency support group sessions per month for 12 months
- Participation in 2 Facilitator Training groups sessions per month for 12 months.
- M-F Private Signal group support (response within 48 hours)

The Company reserves the right to substitute services of equal value or comparable to the Program if the need arises.

### 2. CLIENT'S PARTICIPATION

The Company also requests for Client's participation in the Program:

- Please be on time for all calls. If you know you will be late, please notify the

Counselor in advance.

- Participate fully and share your truth. Recognize that our sessions are a safe place to look at what you really want, and what it will take to make it happen.
- Make a commitment to the action plans you create, and do what you have agreed to do.
- Understand that the power of the counseling relationship can only be granted by you, and commit to making the relationship powerful. If you see that the counseling is not working as you desire, communicate and take action to return the power to the relationship.

### 3. TERM

The Program will begin on **April 16, 2024 and end on March 18, 2025**. Dates are subject to change with as much notice as possible.

### 4. PAYMENT

The total price of the Program is USD **\$7,200**, VAT excluded (where applicable). The Client agrees to pay **\$6,500 in full** or in agreed-upon monthly installments of **\$600/mo (\$7200.)**

The Client hereby authorizes the Company to charge the card provided on a monthly basis following the first month's payment. The Client understands that failure to make monthly payments may require the Company to temporarily suspend access to the Program until payment is made or the Client's account is up to date.

### 5. REFUNDS

The Client is responsible for full payment of the total price of the entire Program,

regardless of whether the Client completes the Program. All sales of the Program are final and no refunds will be issued.

## 6. CONFIDENTIALITY

The Company and the client mutually agree that neither will disclose confidential information concerning the other to any third party without the Client's or the Counselor's written consent unless required by law. The Client understands that the relationship between a counselor and a client is not protected by legal privilege (e.g. doctor-patient or attorney-client), and the Company or the client may be required to share confidential information upon the request of law enforcement or healthcare professionals, or other authorities.

Confidential information includes, but is not necessarily limited to, information relating to the Client's or the Counselors' physical health, financial circumstances, relationship status, and overall emotional state.

The Company agrees to safeguard any confidential information obtained through the Client's participation in the Program with the same degree of care as the Company would take to safeguard its own confidential information.

## 7. COMPANY MATERIALS

The Client understands that any materials received in connection with the Program, such as call recordings, workbooks, or templates, have been developed specifically by the Company and the Counselor for personal use by the Client in the context of the Program.

These materials are therefore distributed to the Client for the Client's personal use only. The Client may not share these materials with any third party without written authorization by the Company. Unauthorized distribution of materials received in

connection with the Program will lead to immediate termination of the Client's participation in the Program without refund.

## 8. NON-DISPARAGEMENT

The Company and the Client mutually agree to refrain from making false, derogatory, or disparaging statements regarding the other party in public. In the event of a dispute or controversy between the Company and the Client, the Parties agree to resolve their differences by means of the process set out in this Agreement and in keeping with its requirement for confidentiality.

## 9. TERMINATION

The Company is committed to providing all clients in the Program with a positive Program experience. The Client agrees that the Company may, at its sole discretion, terminate this Agreement and limit, suspend or terminate the Client's participation in the Program if the Client becomes disruptive or upon violation of the terms. Where the Company terminates this Agreement, no refunds will be issued.

## 10. CLIENT'S RESULTS AND PARTICIPATION

The Client understands that the Company makes no guarantees regarding specific results the Client may obtain by participating in the Program and that results obtained by participants in the Program may vary. Statements made by the Company or the Counselor regarding possible outcomes of the Client's

participation in the Program are expressions of opinion only, and should not be construed by the Client as guarantees, promises, or warranties of specific results.

## 11. INDEMNIFICATION

The Client agrees to indemnify and hold harmless the Company, its affiliates, and its respective officers, directors, agents, employees, and other independent contractors from any and all claims, demands, losses, causes of action, damage, lawsuits, judgments, including attorneys' fees and costs, arising out of or relating to, the Client's participation or action(s) under this Agreement.

The Client agrees to defend against any and all claims, demands, causes of action, lawsuits, and/or judgments arising out of, or relating to, the Client's participation under this Agreement, unless expressly stated otherwise by the Company, in writing.

## 12. DISPUTE RESOLUTION

Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial [or other] Arbitration Rules, and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

## 13. GOVERNING LAW

This Agreement shall be governed by and construed in accordance with the laws of the state of California, regardless of the conflict of laws principles thereof.

## 14. ENTIRE AGREEMENT, AMENDMENT, and HEADINGS

This Agreement constitutes the entire agreement between the Client and the Company regarding the Program and replaces any prior written or oral agreements,

understandings, or representations.

Any amendments or modifications to the terms of this Agreement must be made in writing and agreed in writing by the Company and the Client.

The headings of each section of this Agreement are for convenience only, and shall not affect its interpretation.

## 15. SEVERABILITY

Should any provision of this Agreement be or become invalid, illegal, or unenforceable under applicable law, the other provisions of this Agreement shall not be affected and shall remain in full force and effect.

## 16. WAIVER

The waiver or failure of the Company to exercise in any respect any right provided for in this Agreement shall not be deemed a waiver of any further right.

## 17. FORCE MAJEURE

In the event that circumstances arise that make it illegal, impossible, or impracticable for the Company and the Counselor to continue the provision of the Program due to unreasonable increased costs or risk of injury, the Client may either terminate this Agreement with no penalty; or accept substitute services of equal value from the Company.

## 18. DISCLAIMERS

The Client understands that the Counselor is not an agent, publicist, accountant,

financial planner, lawyer, therapist, or any other licensed or registered professional.

The Client understands that Counseling is not intended to and cannot replace medical advice, medical treatment, counseling, or therapy.

The Counselor may if necessary or upon request, provide the Client with recommendations for third-party service providers. The Client understands that neither the Company nor the Counselor is responsible for the results or consequences that may result due to the Client’s association with a third-party service provider. The Client also agrees that neither the Company nor the Counselor will be held liable for services rendered by any third party.

## 19. CLIENT’S USAGE OF PROGRAM SOCIAL MEDIA

The Client may be granted access to social media groups for additional education and materials. The intent of such groups is to facilitate the training process and relationship between members, improve accountability, encourage members, celebrate achievements, create a community for clients, and facilitate training opportunities. If the Counselor deems the Client’s behavior or content inappropriate, harmful, or offensive in any way, the Client or the content may be removed from the group without any notice.

IN WITNESS WHEREOF, the Parties, having read and understood the above contract and intending to be legally bound, have executed this Agreement as of the date indicated above and agree to the terms and conditions in their entirety.

Client Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Company “Erika Wright”: \_\_\_\_\_ Date: \_\_\_\_\_